











**San Bernardino County  
Unincorporated Area Franchised Hauler  
Quarterly Report**

**Section 12.3(a) Continued...**

<b>Diversion (see Diversion Worksheet)</b>						
Total net Regular Diversion per month	3.40	3.40	3.40	30.72	30.62	30.62
Total net Green Waste Diversion per month	0.00	0.00	0.00	0.00	0.00	0.00
<b>Combined Net Diversion per month</b>	<b>3.40</b>	<b>3.40</b>	<b>3.40</b>	<b>30.72</b>	<b>30.62</b>	<b>30.62</b>
<b>Monthly Waste Generation</b>	<b>984.24</b>	<b>918.88</b>	<b>979.37</b>	<b>290.03</b>	<b>309.98</b>	<b>336.48</b>
<b>Total Monthly Diversion Rate (%)</b>	<b>0.35%</b>	<b>0.37%</b>	<b>0.35%</b>	<b>10.59%</b>	<b>9.88%</b>	<b>9.10%</b>

**Section 12.3(b)**

**Service Information Report**

# of commendations	2	1	1
# of litter complaints	0	0	0
# of property damage complaints	0	0	0
# of misplaced container complaints	0	0	0
# of personnel complaints	0	0	0
# of missed pick-ups	0	0	0
# of replacement containers	3	2	0
# of stolen containers	1	0	1
# of other complaints	0	0	0
# of semi-annual no charge bulky item pickups	41	39	45
# of charged bulky item pickups	0	0	0

**Section 12.3(c)**

**Program Implementation and Evaluation**

Attach a separate narrative describing outreach efforts made to increase the number of commercial and multi-family recycling accounts.

**Section 12.3(d)**

**Financial Information**

Total Gross Receipts(including Lien Revenue, this should match the figure on your Franchise Fee Worksheet which appears in Column E, Row 5)	367,384.79	219,209.27	170,755.17
Franchise Fee Rate	10.00%	10.00%	10.00%
Franchise Fee	36,738.48	21,920.93	17,075.52

**Exhibit "A" Section D(3)**

**Special Collections**

Number of no-charge roll-offs this quarter

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