



Phelan Piñon Hills

Community Services District

2009 Consumer Confidence Report

PUBLISHED JUNE 2010

MISSION STATEMENT

The Mission of the Phelan Piñon Hills Community Services District is to provide all authorized services reliably and economically for the promotion of community development and to utilize all available resources for the maximum beneficial use.

VISION STATEMENT

To develop a Community Services District that enhances the living experience for all people within the District.

ANNUAL CONSUMER CONFIDENCE REPORT

The Phelan Piñon Hills Community Services District proudly presents our annual Consumer Confidence Report. This report contains water quality information, as required by the California Department of Health (CDPH).

The District's water supply is over 2,000 years old according to a report from United States Geological Survey (USGS). Our water supply is primarily from the Oeste aquifer, and partially from the Alto aquifer. The water is supplied to the District's distribution system through eleven groundwater wells which have an average depth of approximately 1,000 feet. The District's water system also consists of 34 reservoirs with a combined capacity of approximately 12,000,000 gallons, 35 pressure reducing stations in 15 pressure zones, 63 booster pumps, and approximately 285 miles of water line. We currently serve approximately 6,750 metered accounts.

The District's goal is to provide safe, good tasting drinking water to our customers. We are currently at the forefront of new technologies to meet higher health standards and the demands of a growing area. With ongoing testing and the installation of the new state of the art chlorination tab equipment, the District plans to meet the toughest drinking water standards.

**Phelan Piñon Hills
Community Services District**
Monday through Friday 8:00 a.m. to 5:00 p.m.

Charlie Johnson, President
Joe Fahlender, Vice President
Ken Anderson, Director
Al Morrissette, Director
Mark Roberts, Director
Don Bartz, General Manager

The Board of Directors hold public meetings on the 1st and 3rd Wednesdays of each month at 7:00 p.m. in the Phelan Community Center: 4128 Warbler Road, Phelan, CA 92371.

Visit us online at www.pphcsd.org

Special information available

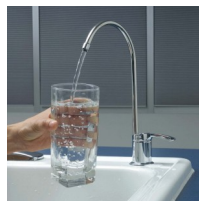
Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons – such as persons with cancer who are undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly persons and infants – can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. Environmental Protection Agency and Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the **United States Environmental Protection Agency's (USEPA) Safe Drinking Water Hotline: 800-426-4791.**

If you have any questions about this report please contact: Chris Bishop, Operations Manager, (760) 868-1212.

How Pure should our water be?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants.

The presence of contaminants does not necessarily indicate that the water poses a health risk.



More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline: 800-426-4791

**¿No habla inglés?
Este informe contiene información muy importante sobre su agua potable. Tradúscalo ó hable con alguien que lo entienda bien. Llame 760.868.1212**

POSSIBLE CONTAMINANTS

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA and the California DHS prescribe regulations that limit the amount of certain contaminants in the water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

An explanation of units of measure used in this report:

- ND** = Non Detectable
ppm = parts per million or milligrams per liter (mg/L)
ppb = parts per billion or micrograms per liter (ug/L)
ppt = parts per trillion or nanograms per liter (ng/L)
ppq = parts per quadrillion, or pictogram per liter (pg/L)
pCi/L = Picocuries per liter (a measure of radioactivity)

DEFINITIONS

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S Environmental Protection Agency.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MFRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standard (PDWS): MCLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standard (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Variations and Exemptions: The department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

2009 Drinking Water Consumer Confidence Report

THE PHELAN PIÑON HILLS COMMUNITY SERVICES DISTRICT, IN COMPLIANCE WITH THE CALIFORNIA DEPARTMENT OF PUBLIC HEALTH TITLE 22, SECTION 64480, HAS COMPLETED THE REQUIREMENTS TO ISSUE A CONSUMER CONFIDENCE REPORT TO ALL RESIDENTS AND PERSONS OWNING PROPERTY WITHIN ITS SERVICE AREA.

The District tests for hundreds of substances, however, only the substances that were detected in our water as of 2009 are shown in the table below. The District is not required to sample all contaminants annually, therefore the following results reflect some analysis prior to 2009.

CONTAMINANT	No. of Samples Collected	90th Percentile	No. sites exceeding AL	Action Level (AL)	PHG	Typical Source of Contaminant
Tap Monitoring Lead & Cooper						
Lead	33 (2009)	ND	No sites exceed AL	15 ug/L	2	Corrosion of household plumbing, erosion of natural deposits.
Cooper	33 (2009)	.22	No sites exceed AL	1.3 ug/L	.17	Corrosion of household plumbing, erosion of natural deposits.
CONTAMINANT	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Additional Parameters: Sodium and Hardness						
Sodium (ppm)	2008	45 ppm	18-72	None	None	Generally found in ground & surface water.
Hardness (ppm)	2008	288 ppm	66-510	None	None	Generally found in ground & surface water.
CONTAMINANT	Sample Date	Level Detected	Range of Detections	MCL (MRDL)	PHG (MCLG) (MRDLG)	Typical Source of Contaminant
Inorganic Chemicals—Required every 3 years: PRIMARY Drinking Water Standards						
Fluoride	2009	250	240-260	2000 ppb	1000 ppb	Erosion of natural deposits, water additive which promotes strong teeth: discharge from fertilizer and aluminum factories.
Chromium	2009	13	13	50 ppb	100 ppb	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits.
Nitrate + Nitrite as Nitrogen (N)	2009	505	450-560	10000 ppb	N/A	N/A
Nitrate (as NO3)	2009	5.63	2.2-19	45 ppm	45 ppm	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits.
TTHMs (Total Trihalometanes)	2009	1.26	0-3.8	80 ppb	N/A	By-product of drinking water chlorination.
CONTAMINANT	Sample Date	Level Detected	Range of Detections	MCL	PHG or (MCLG)	Typical Source of Contaminant
Regulated Contaminants: SECONDARY Drinking Water Standards - No Health Effects						
Turbidity	2009	.3	.1-2.5	5 units	.1 units	Soil runoff.
Color	2009	3.85	3-12.5	15 units	3.0 units	Natural-occurring organic materials.
Odor	2009	1	0-1	3.0 units	N/A	Naturally-occurring organic materials.
Sulfate	2008	185	170-200	500 ppm	N/A	Runoff/leaching from natural deposits; industrial wastes.
Total Dissolved Solids	2008	495	340-650	1,000 ppm	N/A	Runoff/leaching from natural deposits.
Specific Conductance	2008	720	490-950	1,600 uS/cm	N/A	Substances that form ions when in water; seawater influence.
Chloride	2008	12	3-21	500 ppm	N/A	Substances that form ions when in water; seawater influence.
Copper	2009	58.4	0-360	1000 ppb	N/A	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives.
<i>*Any violation of an MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.</i>						
CONTAMINANT	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects Language	
Unregulated Contaminants						
Vanadium	2009	11 ppb	6-18 ppb	50 ppb	The babies of some pregnant women who drink water containing vanadium in excess of the notification level may have an increased risk of developmental effects, based on studies in laboratory animals.	

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2009.

A source water assessment was performed for each of the District's wells. The assessment was completed on December 16, 2002. Vulnerability included the possibility of Nitrates associated with Septic Systems and Low Density at Wells 2, 3, 4, 5, 9A, 9B, 11 and 12. A copy of the complete assessment may be viewed at the Phelan Piñon Hills Community Services District Office or at the CDPH San Bernardino District Office, 464 West 4th Street, Suite 437, San Bernardino, CA 92401. You may request a summary of the assessment be sent to you by contacting CDPH District Engineering at (909) 383-4328.

The District obtained water from: The City of Victorville, during the months of April through August 2009. The City's CCR can be found on line at www.ci.victorville.ca.us; County of San Bernardino during August 2009, www.SpecialDistricts.org; And Sheepcreek in August 2009, 760-868-3755.

Update...

The District continues to be faced with many challenges including creation and implementation of policies and procedures, infrastructure upgrades, and maintenance. The improvements that have been completed are resulting in a significant savings to the operations budget, and enabling the District to continue holding the line for expenses.

Some of the most significant improvements have been:

- Upgrade of three wells to improve efficiencies, enabling us to keep expenses down.
- Implement development of the Master plan, which will provide a realistic picture of the District, enabling us to plan for future development while identifying and maintaining efficiencies throughout the District.
- Installation of new meters throughout the District, enabling us to provide accurate reads and more clearly identify water demands, trends, and conservation opportunities.
- Improved technology by upgrading the SCADA system.
- Upgraded several Booster Pumps improving efficiencies.
- Tank inspections and evaluation.
- Purchase of 135 acres of land for future parks.
- Purchase of land for future administration building and recreation facility.



Summer Movie Night 2010

The District has partnered with the Tri-Community Kiwanis to bring you Friday Night Movies at the Phelan Community Center: 4128 Warbler Road, Phelan, CA 92371

FREE MOVIE - FREE REFRESHMENTS!!

Every Friday from June 4 thru August 6, 2010

Kids Movie 5:30pm Teen Movie 7:30pm

For more information please visit: www.pphcsd.org or www.TCKiwanis.com/movies



PHELAN PIÑON HILLS COMMUNITY SERVICES DISTRICT

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