




# Introducing: Your New Bill

## How to Read Your New Bill

- 1. Balance Due:** Easily visible balance due area.
- 2. Before This Bill:** Find your prior balance information here.
- 3. This Bill:** Find a breakdown of what is included in this bill.
- 4. Paid by Autopay:** This section indicates if you are enrolled in Autopay. If you are not enrolled in Autopay, please visit our website at [www.pphcsd.org](http://www.pphcsd.org) or visit our office to learn more.
- 5. Conservation Message:** How are you doing meeting your conservation goals? This brief message lets you know.
- 6. 2013 Consumption and Target Goals (In Units):** This graph assists you in comparing your current water usage to what your conservation goal is by highlighting the 2013 month that corresponds with your current month's usage and noting what your goal is at the top of each column on the graph. The state is requiring the District to conserve water by a specific percentage as compared to 2013 water consumption.
- 7. QR Codes:** Scan these with your smart phone to be automatically directed to helpful conservation information or our payments page.



**Phelan Piñon Hills CSD**  
PO BOX 294049  
PHELAN, CA 92329-4049  
(760) 868-1212  
[www.pphcsd.org](http://www.pphcsd.org)

Account Number: 00-0000-00  
Current Charges Due Date: 9/7/16  
Penalty will be applied if not paid by 5pm on: 8/29/16  
Total Balance Due: **\$74.30**

**Service Address**  
1234 ANY STREET

JOHN DOE  
1234 ANY STREET  
PHELAN, CA 92371

Phelan Piñon Hills CSD  
PO BOX 294049  
PHELAN, CA 92329-4049

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**Total Balance Due**  
**\$74.30**

**Before This Bill**  
Prior Balance: \$0.00  
Balance Forward: \$0.00

**This Bill**  
Balance Forward: \$0.00  
New Charges: \$74.30  
Total Balance Due: **\$74.30**  
**PAID BY AUTOPAY**

**Account Information**

Account Number: 00-0000-00  
Service Address: 1234 ANY STREET  
Billing Period: From 7/31/16 to 8/31/16  
Billing Date: 8/31/16  
Current Charges Due Date: 9/7/16

**Current Charges**

Chrom 6 Surcharge: \$9.71  
Monthly Fixed Charge: \$25.91  
Water Consumption: 11

Tier	Consumption	Rate	Amount
Tier 1	12 units @	\$2.22	\$26.64
Tier 2	3.43 units @	\$3.51	\$12.04
<b>Total New Charges</b>			<b>\$74.30</b>

**PAID BY AUTOPAY**

**Consumption History**

Way to go! Your conservation efforts look great! Please continue to conserve.

Service Dates: From 7/31/16 to 8/31/16  
Previous Read: 83,991  
Current Read: 85,534  
Units\*: 15.43  
Average Units per Day: 0.498  
\*1 Unit = 748 Gallons

**Current Usage (In Units)**

Month	Usage (Units)
SEP 15	12.36
OCT 15	13.6
NOV 15	11.49
DEC 15	10.31
JAN 16	8.99
FEB 16	7.15
MAR 16	6.74
APR 16	8.15
MAY 16	10.87
JUN 16	18.44
JUL 16	14.8
AUG 16	15.43

**2013 Consumption and Target Goals (In Units)**

Month	Usage (Units)	Target (Units)
AUG 13	18.1	18.1
SEP 13	12.28	12.28
OCT 13	12.28	12.28
NOV 13	10.57	10.57
DEC 13	10.57	10.57
JAN 14	14.16	14.16
FEB 14	14.16	14.16
MAR 14	12.7	12.7
APR 14	12.7	12.7
MAY 14	13.57	13.57
JUN 14	13.57	13.57
JUL 14	18.1	18.1

How are Conservation Goals Determined?  
Conservation goals are determined by taking your usage during the same billing period in 2013 and reducing it by 24%. This amount is reflected in the "Conservation Goals By Month (In Units)" table. The months listed in this table are upcoming months so that you are able to determine in advance how many units you need to conserve for that billing period.

**Billing Summary**

Prior Balance: \$0.00  
Balance Forward: \$0.00

Total Current Charges: \$74.30  
Total Balance Due: **\$74.30**  
PAID BY AUTOPAY

Please visit our website [www.pphcsd.org](http://www.pphcsd.org) to make account changes and to sign up for auto pay.

Pay your bill online at [www.pphcsd.org](http://www.pphcsd.org) or scan the QR code to be directed to our payments page.

THE STATE HAS MANDATED THAT WE REDUCE WATER USAGE BY 24% COMPARED TO OUR 2013 USAGE.

Looking for ways to conserve? Visit [www.pphcsd.org](http://www.pphcsd.org). Facebook or Instagram to learn more or scan the QR code to see helpful tips.

- 8. Account Information:** Find your account number, due date, and balance due here.
- 9. Chrom 6 Surcharge:** This area displays the Chromium 6 Surcharge portion of your bill. Pursuant to the California Department of Public Health guidelines, the District is reducing the levels of Chromium 6 in our water to meet State mandated water quality requirements.
- 10. Monthly Fixed Charge:** This area displays the Monthly Fixed Charge portion of your bill. This is a non-variable amount based upon the size of your meter, and is collected to offset fixed costs of running and operating the District. These costs include administrative costs as well as operational costs of the water system including routine maintenance and replacement of facilities.
- 11. Water Consumption Charge:** This area displays the Water Consumption Charge portion of your bill. This is a tiered rate based on the amount of water used. Revenue collected pays for treating and delivering water, as well as for some of the fixed costs of maintaining, repairing, and replacing parts of the water system, and for funding of conservation programs and drought related mitigation costs. This charge is measured in HCF (Hundred Cubic Feet), where 1 HCF=748 gallons. The easiest way to reduce your consumption through conservation measures. Find out more information on our website at [www.pphcsd.org](http://www.pphcsd.org).