

GET TO KNOW YOUR WATER METER

What would you do if you had an emergency repair or leak at your house? Do you know where your meter is and how to shut it off? Use this helpful guide to do just that.

1. Know Its Location

Water meters are enclosed inside a water meter box outside your home. These boxes can be concrete, polymer, and green or black plastic. You will find them either located in the street at the front of your property or possibly on the next street or behind your property. Contact the District for the exact location of your meter.

2. To Gain Access to the Water Meter

Use a large screwdriver to lift up and slide the meter lid aside. Meter box lids can be concrete, polymer, plastic (green or black) or steel.

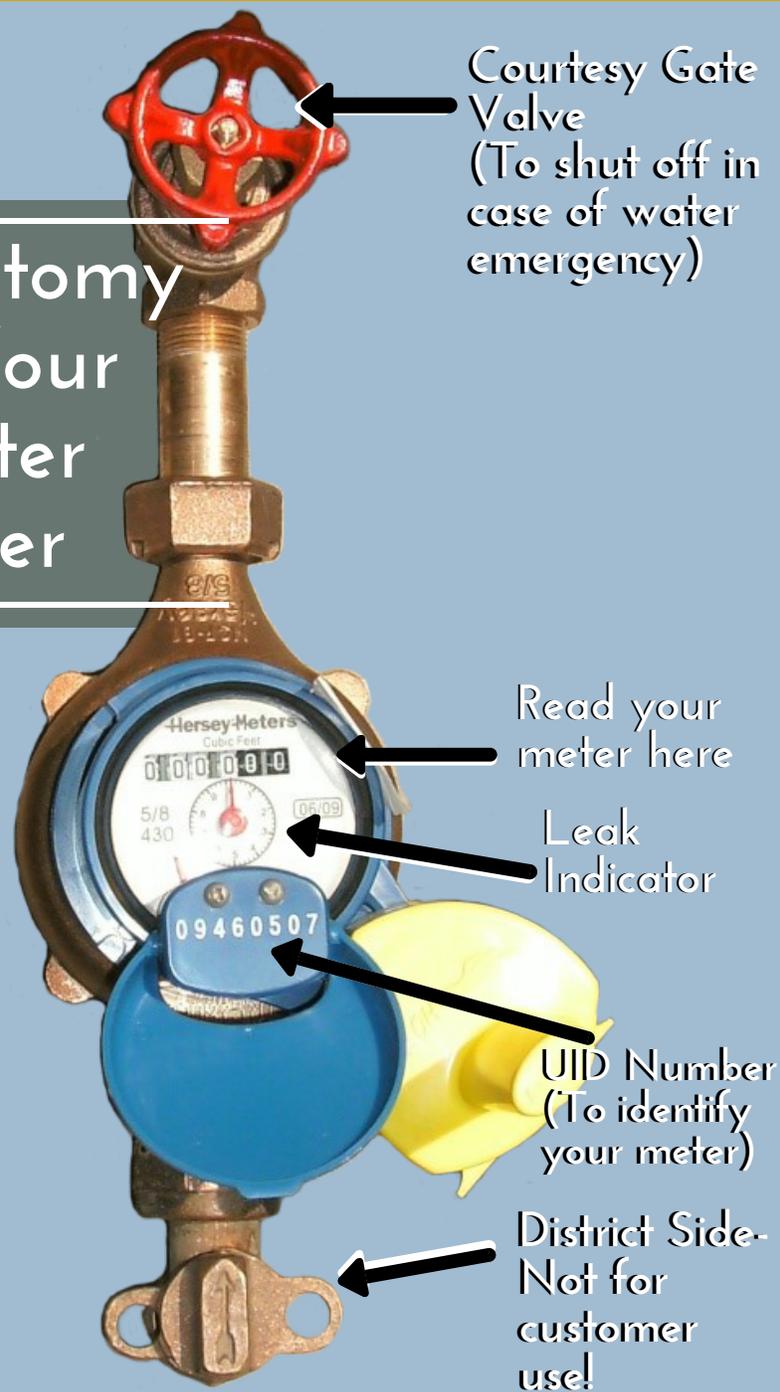
3. Watch for Hazards In and Around Your Meter

Be cautious around the meter box and meter. Watch for bees, wasps, spiders, or snakes. Other insects may be around and inside the box. Wear gloves when removing the lid, to prevent smashing fingers.

4. To Locate the Main Water Supply Shut Off

- Inside the meter box (on the house/customer side of the meter), there will either be a wheel handle (gate valve) or a straight handle (ball valve). The wheel valve can be turned clock wise to shut water off. The ball valve should be turned at a right angle to shut off water.
- Do not force the valve! If you are unsure about the location of the shut off valve, or if you cannot turn or access the shut off valve, contact the District for assistance. We will be happy to help!

Anatomy of Your Water Meter



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