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 Phelan, CA 92329
 P. (760) 868-1212
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APPLICATION FOR SOLID WASTE COLLECTION SERVICE/SELF-HAUL

Owner **Tenant** (3-cart service only – written permission from property owner needed for other services/self-haul)

PARCEL NUMBER (APN): _____ WATER SERVICE PROVIDER: _____
 IF KNOWN

SERVICE ADDRESS: _____

CUSTOMER NAME(S): _____

MAILING ADDRESS: _____

CITY, STATE, ZIP: _____

PHONE/CELL/TEXT NO: Primary Secondary

DRIVERS LICENSE/ID NO: _____ DATE OF BIRTH: _____

EMAIL ADDRESS: _____

OPTION #1: SELF-HAUL TO TRANSFER STATION (DUMP) (no fee or permit required at this time)

- I am a current self-hauler and want to continue to self-haul.
- I am a current CR&R customer and want to cancel my CR&R collection service and self-haul instead.
- I am a new resident and want to self-haul.

Self-Hauler Acknowledgements

As a self-hauler, you must sort trash, recycling, and organics before going to the dump. You may change from a self-hauler to a CR&R collection customer but will need to complete a new application. By signing this form below, you are acknowledging these requirements.

OPTION #2: CONTINUE/SIGN-UP/CHANGE COLLECTION SERVICE WITH CR&R

- I am a current CR&R collection service customer and want to confirm my service level.
- I am a current CR&R collection service customer and want to modify my service level.
- I am a current self-hauler and want to sign-up for collection service with CR&R.
- I am a new resident and want to sign-up for collection service with CR&R.

CR&R Standard Service Options – Choose One

*Rates effective 7/1/2024. Residential cart service is billed quarterly in advance. Residential bin service is billed monthly in advance.

- Standard 3-Cart Service - \$33.38/month*
(1 trash cart, 1 recycling cart, 1 organics cart)
- Standard Bin (Dumpster) Service - \$130.58/month*
(1 two-yard bin, 1 recycling cart, 1 organics cart)

Additional CR&R Service Options

- Additional Trash Cart(s) Quantity: _____
\$7.55/month* for each additional cart
- Additional Recycling Cart(s) Quantity: _____
\$7.55/month* for each additional cart
- Other: _____
- Additional Organics Cart(s) Quantity: _____
\$7.55/month* for each additional cart

I am moving out of Phelan/Piñon Hills and want to stop collection service. *Moving Date:* _____

CR&R Collection Customer Acknowledgements

All solid waste must be separated into the appropriate cart or bin. Information on how to sort your solid waste is attached to this application. Information on collection day(s)/time(s) will be provided when your containers are delivered. Property owners are responsible for all unpaid charges; tenants may only sign-up for basic, 3-cart collection service unless written authorization for additional services is received from the owner of the property. By signing this form below, you are acknowledging these requirements.

Customer Signature (REQUIRED)

Date

OFFICE STAFF ONLY: Sent to CR&R Legal Property Owner NOTES: _____
 Form Version 2025.01

CONFUSED ABOUT SOLID WASTE COLLECTION?

FAQS



- **Is everything collected in one truck?**

For some routes, a split body truck is used to collect the different carts. We are in the process of labeling these trucks.

Sometimes, when too much contaminated material is collected (ex: too many customers put trash in the recycling cart), the entire truck becomes contaminated and needs to be sent for special processing. To save time, the rest of the route is collected in the same truck.

- **Why should I separate my trash, recycling, and organics if it sometimes goes into one truck?**

If it is going into a regular truck, and not a split body (see above), and the route becomes contaminated (ex: more than 20% trash in the recycling), it has to be sent for special processing which costs time and money. The more this happens, the more costs for collection and processing are incurred which ultimately get passed on to customers.

Contaminated carts are tagged and repeat offenders will eventually be fined and/or suspended from service so their actions don't impact other customers. Since separate collection is new to the community, and there is a lot of misinformation out there, fines are not currently being imposed. It is our hope that by the end of the year, everyone will be doing their best to separate materials as required by the state.

- **My trash/recycling/organics collection was missed. What do I do?**

We're happy to fix the problem, but we need to know about it. Call CR&R at (760) 868-4232. We will go back and get your trash as soon as possible. As we train new drivers, and absorb the impacts of the new three-cart collection program, mistakes will happen. Letting us know helps us improve service and fix problems.

- **Can I put rocks on my carts to secure the lids?**

Absolutely! As long as your cart isn't overflowing, placing a rock on the lid should work to keep out ravens, dogs, and normal wind. You can also use a bungee cord to secure your lid. If you need additional carts to prevent your cart from overflowing, call (760) 868-1212 to add a cart to your service. You can also take any extra trash you occasionally have to the transfer station using your dump card.

- **My collection day was missed during the storm. What should I do?**

Keep your carts out for collection. They will likely be picked up the next service day. For inclement weather lasting multiple days, it may be longer until your carts are collected. As you are aware, sometimes the roads become impassable, especially for a trash truck. You can check www.PPHCSD.org for alerts regarding delayed pickup or call CR&R at (760) 868-4232 for info.

What Goes Where

RECYCLABLES

- Aluminum
- Cardboard
- Glass
- Metal
- Paper
- Plastic



ORGANICS

- | | |
|---------------------|---------------|
| From The Kitchen | From The Yard |
| • Dairy | • Flowers |
| • Food Soiled Paper | • Grass |
| • Fruits | • Leaves |
| • Grains | • Prunings |
| • Meat | • Weeds |
| • Seafood | |
| • Vegetables | |



**FOOD WASTE MUST BE PLACED
IN PLASTIC BAGS AND PLACED
INSIDE ORGANICS CART**

LANDFILL

- Ceramics
- Coat Hangers
- Diapers
- Mirrors
- Paper Towels
- Pet Waste/Cat Litter
- Styrofoam
- Tissue Paper
- Waxed Paper



NO HAZARDOUS WASTE