

March 16, 2023



Phelan Pinon Hills Community Services District Attn: Kim Sevy HR and Solid Waste Manager 4176 Warbler Road, Phelan, Ca. 92371

Re: 2023-2024 Residential Rates

Dear Kim,

Thank you for meeting with us earlier this week to discuss our proposed 2023-2024 rate schedule. Per our meeting, we have agreed to the following SFH residential rate adjustment methodology for the next 12 months:

- The existing rate (\$30.98/month) will be frozen at the current rate.
- Both parties have agreed that on or about March 1, 2024, the parties will hire and independent
 third- party auditor to perform an audit of our residential line of business in the Phelan Pinon
 Hills Community Services District. The goal of this audit is to determine our existing revenues
 and cost of operations. Once completed, this data will be used to determine the new residential
 rate for fiscal year 2024-2025. This new rate will go into effect July 1, 2024. CR&R Incorporated
 will be allowed to adjust and propose new residential rates which will generate a minimum of
 10% profit.

We look forward to rolling out your SB 1383 programs in the coming months.

Please let us know if we can be of any further assistance or if you have any questions.

Respectfully,

Brent Speers

CR&R Incorporated

Cc: Don Bartz, GM
Bill Higginbotham, CR&R
Alex Braicovich, CR&R

DRAFT

NOTICE OF PUBLIC HEARING

PHELAN PINON HILLS COMMUNITY SERVICES DISTRICT MODIFICATION AND ADJUSTMENTS OF RATES FOR SOLID WASTE COLLECTION SERVICES

Article XIIID of the California Constitution requires the Phelan Pinon Hills Community Services District ("PPHCSD") to send notification of a proposed rate increase to all owners and tenants of real property within PPHCSD's service area who would be directly liable to pay for solid waste collection services to the property at least 45 days prior to a public hearing at which adoption of the proposed rate increases will be considered. In accordance with those requirements, please be advised that PPHCSD is proposing an increase in its rates for solid waste collection services. This Notice identifies the amount of the proposed rate increases; the basis upon which the proposed increases were calculated; the reason for the proposed rate increases; the date, time, and location of a public hearing on the proposed rate increases; and the manner in which all persons opposed to the proposed increases may object and/or file a written protest thereto. Consequently, please be advised that this document shall serve as formal notification to you that PPHCSD's Board of Directors will hold a Public Meeting and a Public Hearing on June 14, 2023, on the proposed rate increases described herein, at 5:00 p.m., in the Phelan Community Center located at 4128 Warbler Road, Phelan, California.

INFORMATION ABOUT THE CHARGES

- A. Basis upon which the charges were calculated. The PPHCSD Board of Directors has previously determined that the collection and disposal of solid waste in its service area shall be performed by CR&R Incorporated ("CR&R") under the terms of an exclusive franchise agreement. Pursuant to said contract, the maximum rates for solid waste collection services ("Customer Rates") may be adjusted annually to reflect the change in the Consumer Price Index ("CPI") and any adjustments to the landfill tipping (disposal) fees. The Customer Rates and any adjustments and/or modifications thereto must be approved by adoption of Resolution by PPHCSD's Board of Directors. CR&R is requesting the rate modifications and/or adjustments set forth in Exhibit A attached hereto and incorporated by this reference commencing July 1, 2023.
- **B.** Reason for the proposed increases. Government Code Section 53756 provides that agencies furnishing solid waste collection services may adopt a schedule of fees or charges covering a period not exceeding five years that authorizes automatic increases that pass through inflationary adjustments if the schedule includes a clearly defined formula for calculating those increases. Consequently, it is proposed that the Customer Rates set forth in Exhibit A be adjusted annually effective July 1 for the years 2024-2028 by an amount equal to the calendar year annual twelve-month change in the CPI for All Urban Consumers (CPI-U) for the Riverside/San Bernardino/Ontario Area (December 2017 = 100) CUURS49CSA0. With respect to commercial services, if the tipping fee charged at the landfill or disposal site then in use is adjusted for inflation by the County of San Bernardino at any time during the five-year period from July 1, 2024, to June 30, 2028, the Customer Rates set forth in Exhibit A that are thereby affected may be adjusted by a corresponding equal amount following notice given pursuant to Government Code Section 53755(a) not less than thirty days before the effective date of said adjustment.
- **C.** Charge per parcel. PPHCSD proposes to adopt rate increases for solid waste collection services as described above. If you need assistance determining the charge for your property or parcel, you may contact PPHCSD by calling (760) 868-1212 or by mail to P.O. Box 294049, Phelan, CA 92329 or in person at 4176 Warbler Road, Phelan, California.
- **D.** Written report. A written report has been prepared and filed with PPHCSD's General Manager regarding the proposed new Customer Rates. As required by California Government Code Section 66016, the written report also provides data indicating the amount of cost, or estimated cost, to provide solid waste and recycling services and the revenue sources anticipated to provide the service. A copy of the written report is available at PPHCSD's offices located at 4176 Warbler Road, Phelan, California.

HOW TO PARTICIPATE

If you have any questions or comments about the proposed Customer Rates or wish to protest you may:

Write – Written protests may be mailed to the Phelan Pinon Hills Community Services District, Attention: Clerk of the Board, P.O. Box 294049, Phelan, CA 92329; or hand delivered to the PPHCSD administration office at 4176 Warbler Road, Phelan, California. Written protests must specify the rate or charge being protested and must include: Your name, parcel number and/or service address, a statement of protest ("I/we protest" will suffice) and (4) the original signature of the protesting owner or tenant (photocopies will not be accepted). E-mailed protests will not be accepted.

Attend the Public Hearing – Written protests may also be submitted at the Public Hearing on June 14, 2023, at 5:00 p.m., in the Phelan Community Center located at 4128 Warbler Road, Phelan, California. Only one written protest per identified parcel (i.e. address/assessor parcel number) relating to the fee increase will be counted. All written protests must be received

before the conclusion of the Public Hearing. You may address PPHCSD's Board of Directors; however, oral comments do not qualify as a formal protest unless accompanied by a written protest.

Information available to you – Copies of the written report, the proposed Resolution, PPHCSD's exclusive franchise agreement with CR&R, and further details concerning the reasons for the proposed rate increases and the basis upon which they were calculated, are available for review at the PPHCSD office located at 4176 Warbler Road, Phelan, California.

Public Hearing process – At the time of the Public Hearing, PPHCSD's Board of Directors will hear and consider all protests and objections. After the Public Hearing, if a majority of the property owners and tenants of real property directly liable for paying solid waste and recycling service bills for the affected parcels file written protests in opposition to the proposed rate increases, the increases will not be imposed. However, if a majority protest is not received, PPHCSD's Board of Directors may increase the Customer Rates in the manner described in this Notice. If adopted, the proposed rates would become effective July 1, 2023.

EXHIBIT A – CUSTOMER RATES

FEE DESCRIPTION	PROPOSED RATES EFF. 7/1/23	FREQUENCY	% CHANGE FROM 7/1/22			
RESIDENTIAL CART SE	RVICE (CARTS aka BARRELS	5)	•			
3 Carts – (64 Gallons EA) 1 EA: Trash, Recycling, Organics	\$30.98	Per Month	0%			
Each Additional Cart (64 Gallons)	\$7.01	Per Month	0%			
Pull Out Service	\$10.49	Per Month	N/A			
RESIDENTIAL BIN SERVICE (NOTE: Refuse bin will also in	nclude 1 recycling and 1 org	anics cart)* (BINS aka DUM	PSTER)			
REFUSE (TRASH)						
1.5 Cubic Yard ("CY")	\$90.87	Per Month	23.06%			
2 CY	\$121.20	Per Month	25.65%			
2 CY 2x/week	\$225.15	Per Month	25.66%			
3 CY	\$181.82	Per Month	25.64%			
3 CY 2x/week	\$337.79	Per Month	25.64%			
4 CY	\$242.35	Per Month	25.65%			
4 CY 2x/week	\$450.17	Per Month	25.64%			
RECYCLING						
64 Gallon	\$7.01	Per Month	N/A			
2 CY	\$110.53	Per Month	N/A			
3 CY	\$165.76	Per Month	N/A			
4 CY	\$217.76	Per Month	N/A			
Ol	RGANICS		_			
64 Gallon	\$7.01	Per Month	N/A			
2 CY	\$294.36	Per Month	N/A			
SPECI	AL CHARGES					
Extra Pick-Up/Occurrence	\$92.26	Per Occurrence	N/A			
COMMERC	IAL CART SERVICE					
3 Carts – (64 Gallons EA) 1 EA: Trash, Recycling, Organics	\$49.50	Per Month	-74.01%			
Each Additional Cart (Trash/Recycling/Organics)	\$7.96	Per Month	N/A			
COMMERCIAL BIN SERVICE (NOTE: Refuse b	in will also include 1 recycli	ng and 1 organics cart)*				
REFU	SE (TRASH)		_			
2 CY 1x/week	\$155.34	Per Month	23.68%			
2 CY 2x/week	\$294.29	Per Month	23.68%			
2 CY 3x/week	\$433.30	Per Month	23.68%			
2 CY 4x/week	\$572.26	Per Month	23.68%			
2 CY 5x/week	\$711.26	Per Month	23.68%			
2 CY 6x/week	\$850.25	Per Month	23.68%			
3 CY 1x/week	\$241.01	Per Month	23.67%			
3 CY 2x/week	\$432.19	Per Month	23.68%			
3 CY 3x/week	\$631.31	Per Month	23.68%			
3 CY 4x/week	\$830.42	Per Month	23.68%			
3 CY 5x/week	\$1,029.50	Per Month	23.67%			
3 CY 6x/week	\$1,228.60	Per Month	23.68%			
4 CY 1x/week	\$308.95	Per Month	23.68%			
4 CY 2x/week	\$572.84	Per Month	23.69%			

4 CY 3x/week	\$836.66	Per Month	23.68%
4 CY 4x/week	\$1,100.46	Per Month	23.68%
4 CY 5x/week	\$1,364.28	Per Month	23.68%
4 CY 6x/week	\$1,628.18	Per Month	23.68%
	RECYCLING	1 1 1 1 1 1 1 1 1 1	
2 CY 1x/week	\$147.57	Per Month	74.66%
2 CY 2x/week	\$279.58	Per Month	N/A
3 CY 1x/week	\$228.96	Per Month	37.52%
	ORGANICS	'	'
2 CY Clean-up Bin	\$294.36	Per Occurrence	N/A
SP	PECIAL CHARGES		
Extra Pick Up/Occurrence	\$84.97	Per Occurrence	N/A
3 CY Clean-up Bin	\$178.71	Per Dump	23.68%
6 CY Clean-up Bin	\$357.40	Per Dump	23.68%
	OLL OFF SERVICE		
Refuse – 10 CY Box (up to 7.5 tons)	\$781.32	Per Occurrence	8.38%
Refuse – 20 CY Box (up to 3.5 tons)	\$541.56	Per Occurrence	-8.41%
Refuse – 30 CY Box (up to 4 tons)	\$571.53	Per Occurrence	N/A
Refuse – 40 CY Box (up to 4 tons)	\$571.53	Per Occurrence	-20.72%
	NAL RESIDENTIAL FEES		
Additional Pick-up 1.5CY Bin	\$16.28	Per Occurrence	0%
Additional Pick-up 2CY Bin	\$21.38	Per Occurrence	0%
Additional Pick-up 3CY Bin	\$32.53	Per Occurrence	0%
Additional Pick-up 4CY Bin	\$43.39	Per Occurrence	0%
Additional Pick-up Cart	\$6.70	Per Occurrence	0%
Extra Pick-up Off Route Service Fee	\$54.07	Per Occurrence	0%
Bin Exchange - Change in Service	\$27.03	Per Occurrence	0%
New Account Set Up Fee	\$27.03	Per Occurrence	0%
New Account Delivery Fee	\$27.03	Per Occurrence	0%
Delivery Fee 1.5 yard/2 yard/3 yard/4 yard	\$27.03	Per Occurrence	0%
Pull Out Service	\$10.49	Per Month	N/A
Special Event Box Delivery	\$0.00	Per Occurrence	0%
Special Event Trash Box w/ Lid and Liner	\$3.24	Each	0%
Special Event Recycle Box w/ Lid and Liner	\$3.24	Each	0%
Cart Re-delivery New Customer	\$27.03	Per Occurrence	0%
Cart Delivery - Lost Cart	\$54.07	Per Occurrence	0%
Cart Re-instatement - Delinquent Account	\$37.85	Per Occurrence	0%
Contamination of Recycle Cart	\$27.03	Per Occurrence	0%
Mail-In Sharps Kit	\$111.38	Per Occurrence	0%
Additional Cart Delivery	\$16.23	Per Occurrence	0%
Burned /Damaged Cart Replacement Fee	\$54.07	Per Occurrence	0%
Cart Replacement (more than 1 per year)	\$16.23	Per Occurrence	0%
Cart Removal - Delinquent Account	\$37.85	Per Occurrence	0%
Unable to Pull Cart for Nonpayment	\$27.03	Per Occurrence	0%
Pull Additional Cart	\$27.03	Per Occurrence	0%
Pull Additional Cart	\$16.23	Per Occurrence	
Pull Recycling Cart Convert to Locking Bin	\$16.23 \$48.67	Per Occurrence Per Occurrence	0%
Bin Re-Delivery Fee - Due to Nonpayment	\$48.67	Per Occurrence	0%
Steam Cleaning	\$27.03	Per Occurrence	0%
Bulky Item Pickup - 2x per year, 4 items	\$37.85	Per Occurrence	0%
Additional Bulky Item Pickup, per item	\$0.00	Per Occurrence Per Item	0%
Additional Trash Bags - Per 32gal Bag	\$1.35		0%
Auditional Hash Dags - rei Szgal Dag	51.55	Per Bag	U70
Non-Customer Special - 3 Carts or 6 Bags	\$37.85	Per Occurrence	0%

ADDITIONAL	COMMERCIAL FEES					
Account Set Up Fee - New Customer	\$27.03	Per Occurrence	0%			
Delivery Fee - Cart	\$27.03	Per Occurrence	0%			
Removal Fee - Cart	\$27.03	Per Occurrence	0%			
Delivery Fee - 2YD, 3YD, 4YD Bin	\$27.03	Per Occurrence	0%			
Overage Fee	\$54.07	Per Occurrence	0%			
Delinquent Account Removal Fee	\$59.47	Per Occurrence	0%			
Delinquent Account Re-Instatement fee	\$59.47	Per Occurrence	0%			
Extra Pick-up 2CY Refuse	\$28.60	Per Occurrence	0%			
Extra Pick-up 3 CY Refuse	\$44.39	Per Occurrence	0%			
Extra Pick-up 4CY Refuse	\$56.89	Per Occurrence	0%			
Extra Pick-up Off-Route Service Fee * added on route charge	\$54.07	Per Occurrence	0%			
Contamination of Recycle Bin	\$75.70	Per Occurrence	0%			
Additional Pick-Up on Existing Recycling Bin	\$70.30	Per Occurrence	0%			
Bin Relocation Fee	\$54.07	Per Occurrence	0%			
Bin Rollout Fee	\$0.00	Per Occurrence	0%			
Bin Exchange - Once per year	\$0.00	Per Occurrence	0%			
Bin Exchange - More than once per year	\$81.10	Per Occurrence	0%			
Convert Bin to Locking Lid	\$48.67	Per Occurrence	0%			
Replacement Bin Lock or Key	\$16.23	Per Occurrence	0%			
Enclosure Clean Out Fee	Varies	Based on Estimate	N/A			
Replacement of Stolen or Burned Bin	\$594.76	Per Occurrence	0%			
Bulky Item Pick Up, per item	\$27.03	Per Occurrence	0%			
Scout Service	\$48.67	Per Occurrence	0%			
Courtesy Pick Up	\$0.00	Per Occurrence	0%			
Stinger - Pull Out Service/Bin	\$48.67	Per Occurrence	0%			
Roll Off Service Extra Charge/Ton	\$64.82	Per Occurrence	0%			
Roll Off Service Steam Cleaning	\$40.21	Per Occurrence	0%			
Roll Off Service After 10 Days	\$12.45	Per Day	0%			
Roll Off Service - Pull Empty Bin	\$91.91	Per Occurrence	0%			
Roll Off - New Account Set Up Fee	\$59.47	Per Occurrence	0%			
Roll Off - Compactor Haul Fee + Processing/Disposal	\$378.48	Per Occurrence	0%			
Roll Off - Container Delivery Fee	\$81.10	Per Occurrence	0%			
Roll Off - Container Removal Fee	\$81.10	Per Occurrence	0%			
Roll Off - False Run Fee	\$91.91	Per Occurrence	0%			
Roll Off - Relocation Box Fee	\$70.30	Per Occurrence	0%			
Roll Off - Delinguent Account Removal Fee	\$81.10	Per Occurrence	0%			
Roll Off - Delinquent Account Re-Instatement Fee	\$81.10	Per Occurrence	0%			
Permanent Roll Off – 10 CY Box	\$332.00	Monthly Rental	0%			
Permanent Roll Off – 20 CY Box	\$332.00	Monthly Rental	0%			
Permanent Roll Off – 40 CY Box	\$332.00	Monthly Rental	0%			
Clean-up Bin Trip Charge - 3CY/6CY	\$64.01	Per Occurrence	0%			
ADDITIONAL ROLLOFF FEES						
Roll Off Rental After 10 Days	\$13.00	Per Day	N/A			
Roll Off Service-Pull Empty Bin	\$125.00	Per Occurrence	36.00%			
Roll Off-New Account Set Up Fee	\$15.00	Per Occurrence	-74.78%			
Roll Off-Compactor Haul Only Fee	\$392.00	Per Haul	3.57%			
Roll Off-Container Delivery/Removal Fee	\$69.00	Per Occurrence	-14.92%			
Roll Off-False Run Fee	\$69.00	Per Occurrence	-24.93%			
Roll Off-Relocation Box Fee	\$69.00	Per Occurrence	-1.85%			
Roll Off-Delinquent Account Removal Fee	\$69.00	Per Occurrence	-14.92%			
Roll Off-Delinquent Account Reinstatement Fee	\$69.00	Per Occurrence	-14.92%			
OTHER SERVICE FEES						
Illegal Roadside Cleanup Service (District Request) \$139.00 Per Hour N/A						
*unless alternative container type/size requested or necessary						